

HAERIN BOK

UI/UX Designer

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🌐 <https://haerinbok.com>

in haerinbok

WORK EXPERIENCE

SEP 2023 – NOV 2023

UI/UX Designer Intern

NIRVANA CANADA

- Collaborated with product and engineering teams to maintain consistent design and address client needs and pain points.
- Developed user flows, wireframes, mockups, and prototypes to ensure a smooth interaction and optimal user experience.
- Designed and maintained a cohesive design system and style guide for entire range of products.

NOV 2013 – JAN 2023

Shift Supervisor

SUSHI OYAMA

- Exercised attentiveness to detail to identify errors or potential problems before they escalate into larger issues.
- Demonstrated effective communication with team and management to ensure optimal customer satisfaction and efficient operations.

DEC 2019 – OCT 2021

Barista Trainer

STARBUCKS

- Offered guidance and support to team members while ensuring that they possess a comprehensive understanding of the products.
- Ensured that the products conform to established quality standards by closely monitoring their preparation and presentation.

JAN 2019 – JUN 2019

Travel Agent

PAGODA TRAVEL

- Utilized computer reservation systems and online booking platforms to handle reservations for flights, hotels, car rentals, and tours.
- Engaged with clients to gather information about their travel preferences, specific requirements, and budget.

EDUCATION

MAY 2021 – NOV 2023

British Columbia Institute of Technology

*Diploma in New Media Design
and Development*

SEP 2015 – DEC 2018

Simon Fraser University

Bachelor of Social Science

SKILLS

- User Research
- Usability Testing
- Wireframing & Prototyping
- Information Architecture
- Responsive Web Design
- Adobe Creative Cloud
- Figma
- HTML & CSS

AWARD

- The Partner of the Quarter (2021)
Starbucks Corporation

LANGUAGES

- English
- Korean